



Brother-Eagle[®] for Oracle Version 2.3

System Requirements November 12th 2009

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Brother-Eagle System Requirements

Verify that your system meets the following minimum system requirements.

Resource	Requirement
Memory	512 MB of RAM minimum.
Available Disk Space	1 MB minimum.
Monitor	SVGA with a minimum resolution of 1024x768
Database	Oracle client 9i, 10g, or 11gR1.
Operating Systems	<p>Microsoft® Windows® 2003 (32 and 64* bit) Microsoft® Windows® XP Professional SP2 (32 bit) Microsoft® Windows® Vista (32 and 64* bit)</p> <p>*Using 64 bit operating system requires minimum Oracle client version 11.1.0.6.0 or Oracle database 11gR1.</p>
Additional Software	<p>Microsoft Internet Explorer® (IE) 6.x or later is required for accessing online help.</p> <p>Microsoft® Windows® .Net Framework 2.0. If this is not installed the client console install will optionally install this component.</p> <p>Adobe® Acrobat® Reader v7 or later is required to view product documents.</p>

Contacting Database-Brothers, Inc.

Web Support: <http://www.DBISoftware.com/suptreq.php>

Email Support: Support@DBISoftware.com

Customer Feedback: Debbie.Peters@DBISoftware.com

Call from inside the U.S: 512 249-2324

Send a fax from inside the U.S: 512 249-9324

Call from outside the U.S: 01 512 249-2324

Send a fax from outside the U.S: 01 512 249-9324

Mail your questions or comments to:

10713 RR 620 North
BLDG 400
Austin, Texas 78726-1708

PRODUCT SUPPORT

Before contacting Database-Brothers for technical support issues, please have the following information ready:

Product information:

- product name
- product version (release number)

Operating system and environment information:

- computer model
- operating system, version, and service pack or other maintenance level
- system hardware configuration
- related software (database, application, and communication) including type, version, and service pack or maintenance level

Sequence of events leading to the issue.

- messages received (and the time and date that you received them)
- product error messages
- messages from the operating system
- messages from related software