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Brother-Hawk™ for DB2 LUW Version 1.5

System Requirements April 26th 2011

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Client Requirements

Brother-Hawk for DB2 LUW client has the following requirements.

Resource	Requirement
Memory	512 MB of RAM minimum.
Available Disk Space	10 MB minimum required to install all client components – Client Console and Admin Console.
Monitor	SVGA with a minimum resolution of 1024x768
Database	IBM® DB2® for LUW Runtime Client v8.1 FP 9a or later, v9, v9.5, or v9.7
Operating System	<p>Microsoft® Windows® XP Professional SP2 (32 bit)</p> <p>Microsoft® Windows® 2003 (32 bit)</p> <p>Microsoft® Windows® 2003 x86_64 (AMD64 / Intel 64)</p> <p>Microsoft® Windows® Vista (32 and 64 bit)</p> <p>Microsoft® Windows® 7 64 bit</p>
Additional Software	<p>Microsoft Internet Explorer® (IE) 6.x or later is required for accessing online help.</p> <p>Microsoft® Windows® .Net Framework 2.0. If this is not installed the client console install will optionally install this component.</p> <p>Adobe® Acrobat® Reader v7 or later is required to view product documents.</p>

Managed Database Server Requirements

Brother-Hawk for DB2 LUW managed database server has the following requirements.

Resource	Requirement
Memory	2 GB of RAM recommended, 1 GB minimum
Available Disk Space	1 GB recommended, 500 MB minimum <i>Note: Additional disk space may be required depending on the amount of transactions and whether statement collection is turned on. The default maximum that the collector will use is up to 18GB. This maximum can be configured by setting the event monitor parameters in the dbievm.cfg file. Please consult the User Guide for more information on these parameters.</i>
Database	IBM® DB2® AESE, ESE, Workgroup, Express, and Express-C for LUW v8.1 FP 9a or later, v9, v9.5, or v9.7 <i>Note: If the DBI Collector is installed on a DB2 v9 database, the Brother-Hawk Repository must also be installed on a DB2 v9 database.</i>
Operating System	Red Hat Linux ES/AS 3.0 or 4.0 (32 bit) Red Hat Linux ES/AS 3.0, 4.0, or 5.0 (64 bit) IBM AIX 5.2, 5.3, 6.1, or 7.1 Sun Solaris 9 or 10 (SPARC) Microsoft® Windows® XP Professional SP2 (32 bit) Microsoft® Windows® 2003 (32 bit) Microsoft® Windows® 2003 x86_64 (AMD64 / Intel 64) Microsoft® Windows® Vista (32 and 64 bit) Microsoft® Windows® 7 64 bit
Additional Software	If the database you want to monitor is on a Windows based 32 Bit Java Runtime Environment (JRE) 1.4.2 or higher is required. <i>Note: JRE 1.6 is not yet supported.</i> You can download the JRE from Sun Microsystems at http://java.sun.com/javase/downloads/index_jdk5.jsp .

Repository Database Requirements

Brother-Hawk for DB2 LUW repository database server has the following requirements.

Resource	Requirement
Memory	2 GB of RAM recommended, 1 GB minimum
Available Disk Space	50 GB minimum The necessary disk space varies based on the following issues: Rate for transactions run on the monitored database and the length of the statements. Number of monitored databases. Frequency of data collection and purge.
Database	IBM® DB2® AESE, ESE, Workgroup, Express, or Express-C for LUW v8.1 FP 9a or later, v9, v9.5, or v9.7 <i>Note: If the DB2 v8 and v9 databases will be monitored, the DBI Performance Repository must be installed on a DB2 v9 database.</i>
Operating System	Red Hat Linux ES/AS 3.0 or 4.0 (32 bit) Red Hat Linux ES/AS 3.0, 4.0, or 5.0 (64 bit) IBM AIX 5.2, 5.3, 6.1, or 7.1 Sun Solaris 10, 9, or 8 SPARC (64 bit) Microsoft® Windows® XP Professional SP2 (32 bit) Microsoft® Windows® 2003 (32 bit) Microsoft® Windows® 2003 x86_64 (AMD64 / Intel 64) Microsoft® Windows® Vista (32 and 64 bit) Microsoft® Window® 7 64 bit
Additional Software	None.

Contacting DBI

Web Support: <http://www.DBISoftware.com/suptreq.php>

Email Support: Support@DBISoftware.com

Customer Feedback: Support@DBISoftware.com

Call from inside the U.S: 512 249-2324
Send a fax from inside the U.S: 512 532-6233

Call from outside the U.S: 01 512 249-2324
Send a fax from outside the U.S: 01 512 532-6233

Mail your questions or comments to:

10713 FM 620 North
BLDG 400, Suite 422
Austin, Texas 78726-1708

PRODUCT SUPPORT

Before contacting Database-Brothers for technical support issues, please have the following information ready:

Product information:

- product name
- product version (release number)
- license key number(s)

Operating system and environment information:

- computer model
- operating system, version, and service pack or other maintenance level
- system hardware configuration
- related software (database, application, and communication) including type, version, and service pack or maintenance level

Sequence of events leading to the issue.

- messages received (and the time and date that you received them)
- product error messages
- messages from the operating system
- messages from related software