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Brother-Hawk™ for DB2 LUW Version 6.1.01

System Requirements September 30th, 2014

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Client Requirements

Brother-Hawk for DB2 LUW client has the following requirements.

Resource	Requirement
Memory	512 MB of RAM minimum.
Available Disk Space	1 GB minimum required to install all client components – Client Console and Admin Console.
Monitor	SVGA with a minimum resolution of 1024x768
Database	IBM® DB2® for LUW Runtime Client v9.5, v9.7, v10, or v10.5
Operating System	<p>Microsoft® Windows® XP Professional SP3 (32 and 64 bit)</p> <p>Microsoft® Windows® 2003 SP2 (32 bit)</p> <p>Microsoft® Windows® 2003 SP2, 2008 SP2, 2012 R2 - x86_64 (AMD64 / Intel 64)</p> <p>Microsoft® Windows® Vista SP2 (32 and 64 bit)</p> <p>Microsoft® Windows® 7 SP1 (64 bit)</p> <p>Microsoft® Windows® 8.1 (64 bit)</p>
Additional Software	<p>Microsoft Internet Explorer® (IE) 6.x or later is required for accessing online help.</p> <p>Microsoft® Windows® .Net Framework 2.0. If this is not installed the client console install will optionally install this component.</p> <p>Adobe® Acrobat® Reader v7 or later is required to view product documents.</p>

Managed Database Server Requirements

Brother-Hawk for DB2 LUW managed database server has the following requirements.

Resource	Requirement
Memory	2 GB of RAM recommended, 1 GB minimum
Available Disk Space	10 GB recommended, 1 GB minimum <i>Note: Additional disk space may be required depending on the amount of transactions and whether statement collection is turned on. The default maximum that the collector will use is up to 18GB. This maximum can be configured by setting the event monitor parameters in the dbievm.cfg file. Please consult the User Guide for more information on these parameters.</i>
Database	IBM® DB2® AESE, ESE, Workgroup, Express, and Express-C for LUW v9.5, v9.7, v10, or v10.5 <i>Note The Brother-Panther DBI Repository must be installed on a version of DB2 that is equal to or greater than the latest version of DB2 databases to be monitored.</i>
Operating System	Red Hat Linux ES/AS 3.0, 4.0, or 5.0 (64 bit) Red Hat Linux Enterprise Server 5 (s390x) SUSE Linux Enterprise Server 11 (s390x) IBM AIX 5.2, 5.3, 6.1, or 7.1 Sun Solaris 8, 9 or 10 (SPARC 64 bit) Microsoft® Windows® 2003 SP2, 2008 SP2, 2012 R2 - x86_64 (AMD64 / Intel 64) Microsoft® Windows® XP Professional SP3 (64 bit) Microsoft® Windows® Vista SP 2 (64 bit) Microsoft® Window® 7 SP1 (64 bit) Microsoft® Window® 8.1 (64 bit)
Additional Software	If the database you want to monitor is on a Windows based <i>32 Bit Java Runtime Environment (JRE) 1.4.2 or higher is required. Note: JRE 1.6 is not yet supported.</i> You can download the JRE from Sun Microsystems at http://java.sun.com/javase/downloads/index_jdk5.jsp .

Repository Database Requirements

Brother-Hawk for DB2 LUW repository database server has the following requirements.

Resource	Requirement
Memory	2 GB of RAM recommended, 1 GB minimum
Available Disk Space	50 GB minimum The necessary disk space varies based on the following issues: Rate for transactions run on the monitored database and the length of the statements. Number of monitored databases. Frequency of data collection and purge.
Database	IBM® DB2® AESE, ESE, Workgroup, Express, or Express-C for LUW v9.5, v9.7, v10, or v10.5 <i>Note: Note The Brother-Panther DBI Repository must be installed on a version of DB2 that is equal to or greater than the latest version of DB2 databases to be monitored.</i>
Operating System	Red Hat Linux ES/AS 3.0, 4.0, 5.0 (64 bit) Red Hat Linux Enterprise Server 5 (s390x) SUSE Linux Enterprise Server 11 (s390x) IBM AIX 5.2, 5.3, 6.1, or 7.1 Sun Solaris 8, 9, or 10 SPARC (64 bit) Microsoft® Windows® 2003 SP2 (32 bit) Microsoft® Windows® 2003 SP2, 2008 SP2, 2012 R2 - x86_64 (AMD64 / Intel 64) Microsoft® Windows® XP Professional SP3 (32 and 64 bit) Microsoft® Windows® Vista SP2 (32 and 64 bit) Microsoft® Windows® 7 SP1 (64 bit) Microsoft® Windows® 8.1 (64 bit)
Additional Software	None.

Contacting DBI

Web Support: <http://www.DBISoftware.com/suptreq.php>

Email Support: Support@DBISoftware.com

Customer Feedback: Support@DBISoftware.com

Call from inside the U.S: 512 249-2324
Send a fax from inside the U.S: 512 532-6233

Call from outside the U.S: 01 512 249-2324
Send a fax from outside the U.S: 01 512 532-6233

Mail your questions or comments to:

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Suite 422
Austin, Texas 78726-1708

PRODUCT SUPPORT

Before contacting Database-Brothers for technical support issues, please have the following information ready:

Product information:

- product name
- product version (release number)
- license key number(s)

Operating system and environment information:

- computer model
- operating system, version, and service pack or other maintenance level
- system hardware configuration
- related software (database, application, and communication) including type, version, and service pack or maintenance level

Sequence of events leading to the issue.

- messages received (and the time and date that you received them)
- product error messages
- messages from the operating system
- messages from related software